



# AAC

## Accessibility Advisory Committee

600 Fifth Street NW  
Washington, DC 20001  
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August 1, 2011

Chair Hudgins and Members of the Board,

It is my pleasure to present you with the Accessibility Advisory Committee (AAC) report for the month of July 2011.

### **MetroAccess Subcommittee Report, July 25, 2011**

The MetroAccess Subcommittee continued its discussion on the MetroAccess Fare Policy, noting the challenges customers face in trying to predict the fare for a given trip. The AAC fare policy working group will convene its first meeting in August to review possible modifications to the current fare calculation methodology. In the meantime, Nat Bottigheimer, Assistant General Manager, Planning and Joint Development, provided a briefing to the AAC on the research being conducted by TranSystems to inform your review of fare policy in conjunction with the FY 2013 operating budget.

The Subcommittee plans to open the discussion to customers with disabilities regarding the next MetroAccess contract scheduled to begin in July 2013. Working with Metro's Office of Customer Research, feedback will be gathered through surveys and teleconference focus groups. A town hall meeting format is also being discussed. Per the Board's request, the AAC will provide the Board with advance notification prior to scheduling town hall meetings.

### **Bus/Rail Subcommittee Report**

The Bus/Rail Subcommittee reviewed the proposed design for the 7000-series rail cars, focusing on the placement of floor and wall stanchions; standardizing priority seating; and the impact of bicycles, strollers and luggage on open space and priority seating. Interior and exterior signage was also discussed. Metro's Chief Engineer for rail cars has been invited to the next BRS meeting on August 8, 2011 to discuss these topics.

The AAC thanks the Board for the appointment of fifteen members and looks forward to appointment of the remaining five in the months ahead.

Sincerely,

Patrick Sheehan, Chairman